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## Customer Service Sample Complaint Email

Subject: **Unsatisfactory Customer Service Experience**

Dear [Customer Service Manager],

*I hope this email reaches the appropriate department. I am writing to express my extreme disappointment with the level of customer service I received during my recent interaction with your company.*

*On [date], I contacted your customer service helpline regarding an issue with my account. Despite spending over [duration] on the phone, the representative I spoke with was unable to resolve my problem. Not only was the representative unhelpful, but they also displayed a lack of understanding and empathy toward my situation.*

*As a long-time customer, I believe that this level of service is unacceptable. I urge you to look into this matter and take the necessary steps to ensure that other customers do not have to endure a similar experience.*

*I trust that you will address this issue promptly and provide a satisfactory resolution.*

*Thank you for your attention to this matter.*

*Sincerely,*

*[Your Name]*