



# ESSAYPRO.COM

## Product Quality Sample Complaint Letter

Subject: **Disappointment with Recent Purchase**

*Dear Customer Support,*

*I hope this email finds you well. I am writing to express my deep disappointment with a recent purchase from your online store. I ordered a [product name] expecting a premium quality item, but upon receiving it, I noticed several defects. The [specific issues] are making it difficult for me to use the product effectively.*

*I have been a loyal customer for several years, and this experience falls far below the high standard of products and services I have come to expect from your brand. I kindly request a replacement for the defective [product name] or a full refund of the purchase price. Your prompt attention to this matter would be greatly appreciated.*

*Thank you for your understanding and cooperation.*

*Sincerely,*

*[Your Name]*